

ESA Electronics panels

This KB refers to teleservice ESA Electronics touch panels with their configuration software (POLYMATH) using eWON. The teleservice is always possible connecting the panel via ethernet to eWON.



Due to an unknown bug in this device, the default gateway traffic is not handled properly. Therefore it is mandatory to NAT the device with a proxy rule. POLYMATH software is using UDP 4096 port to upload/download the configuration.

EWON:

Add a proxy rule (System Setup -> Communication -> Networking Config -> Proxy).

EXT = VPN. UDP 4096 -> 4096 toward the panel IP address.

POLYMATH:

Transfer the project to the VPN IP address of eWON (what you read from eCatcher when you connect, e.g. 10.8.75.34).

Revision

Revision History

Revision Level	Date	Description
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