

# Create a backup of an eWON

Everything explained in this document is also available as a hands-on video that shows you step by step how to perform a backup with eBuddy.

The best option to create a backup of your eWON configuration is to use <u>eBuddy</u>, the eWON companion tool. Make sure, the latest version of eBuddy is installed on the computer.

## 1.1. Why create a backup?

A backup can be useful in case you want to:

- Save the data an eWON generates
- Duplicate the setup/settings of an eWON in order to insert it in another one
- Send it to eWON Support team in case you are facing an issue with an eWON

### 1.2. How to create one

If you don't have eBuddy installed on your computer yet, visit our <u>Software web page</u> to download & install it.

Once eBuddy is on your computer, open it. Highlight the eWON you want to back up by clicking on it then click on the Backup/Restore button in the upper menu.

If you are connected to an eWON (the one you want to create a backup for) through Talk2M, using eCatcher, this eWON will show up on top of the list in eBuddy

🔅 eBuddy - eWON N	Aaintenance Utility		and the second second		
File View Tools	Help				
S Refresh 🗂 O	pen Browser 🛛 📭 Set	IP Rackup/R	lestore 👯 Firmware	🗾 SD Card	
Serial Number	Device Type	IP Address	Subnet Mask	Gateway	Firmware
Talk2M (This eWON is curre	ently connected by eCat	tcher)			
0000-0020-22	eWON COSY 131	10.161.205.33			12.0s1
LAN					
0000-0002-58	eWON 4005CD MPI	192.168.122.53	255.255.255.0	10.0.0.254	11.2s1
0000-0070-57	■WON 2005CD MDI	102 168 121 52	255 255 255 0	10.0.0.254	11 2-1



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If your eWON is not listed, simply click on the Backup/Restore application.

File View Tools	Help		_				
🕽 Refresh  🗂	Open Browser 🛛 📭 S	et IP t IP 🙀 Backup/Re	store 🔛 Firmware	🗾 SD Card			
Serial Number	Device Type	IP Address	Subnet Mask	Gateway	Firmware	eZ DHCP	MA
LAN							
1602-0000-00	eWON Flexy 20x	10.2.101.70	255.255.0.0	10.0.254	9.0s0		00-
1601-0000-00	eWON COSY 131	192.168.120.237	255.255.255.0		11.0s0		-00
1500-0000-21	eWON Flexy 20x	192.168.120.239	255.255.255.0	10.0.254	9.0s0		-00
1533-0200-00	eWON Flexy 20x	10.2.101.55	255.255.0.0	10.0.254	10.0s0		-00
1533-0000-00	eWON Flexy 20x	10.2.101.4	255.255.0.0		11.1s0b30		00-
1533-0100-00	eWON Flexy 20x	10.2.101.3	255.255.0.0	10.0.254	11.2s0b14		-00
1533-0000-00	eWON Flexy 20x	192.168.120.231	255.255.255.0	10.0.254	11.1s0		-00
1533-0100-00	eWON Flexy 20x	10.2.100.161	255.255.0.0		11.2s0b12		00-
1533-0000-00	eWON Flexy 20x	192.168.120.75	255.255.255.0	10.0.254	11.1s0		00-
1533-0100-00	eWON Flexy 20x	10.2.101.53	255.255.0.0	10.0.254	10.0s0		00-
1528-0000-00	eWON COSY 131	10.2.101.51	255.255.0.0	10.0.254	10.1s0b19		-00
1528-0100-00	eWON COSY 131	10.2.101.50	255.255.0.0	10.0.254	10.1s0		00-
1524-0000-00	eWON Flexy 20x	10.2.101.6	255.255.0.0		11.2s0b13		00-
1507-0000-00	eWON Flexy 20x	192.168.120.91	255.255.255.0	10.0.254	11.1s0		-00

This application will ask to either perform a backup either a restore. In this case, chose the backup option.

ile <u>V</u> iew <u>T</u> ools	Help Open Browser <b>IP</b> S	et IP 🚙 Backup/I	Restore 🗱 Firmwar	e 🖶 SD Card			
Serial Number	Device Type	IP Address	Subnet Mask	Gateway	Firmware	eZ DHCP	MA
LAN	E	ackup/Restore Wiza	ard		×		
1000-0000-58	eWON 4005CD N	Real-services and	Backup or Restore ?				00-
100-0000-57	eWON 2005CD N	Backup or Resto					00-
000-0000-86	eWON 2001						00-
.000-0000-21	eWON Flexy 20x						00-
000-0000-22	eWON COSY 131		Backup     Bac				
000-0000-21	eWON Flexy 20x	Backup					
000-0000-74	eWON 2005	Select this button to download a backup copy of the eWON application from the eWON and save it on your computer.					00-
000-0000-59	eWON 2005CD						00-
000-0000-20	eWON Flexy 10x	Include Support Files (Note: Backup files including support files cannot be restored)				00-	
000-0000-56	eWON 4005CD					00-	
.000-0000-21	eWON Flexy 20x	Reations	© Restore				00-
000-0000-21	eWON Flexy 20x	Select this button to restore the backup of an eWON application into your eWON.					00-
000-0000-56	eWON 4005CD						00-
000-0000-75	eWON 4005						00-
1000-0000-21	eWON Flexy 20x						00-
1000-0000-59	eWON 2005CD						00-
1000-0000-56	eWON 4005CD			Next	Cancel		00-
1000-0000-56	eWON 4005CD		< Ba	ack Next >	Cancel		00-
.000-0000-58	eWON 4005CD MH	10.2.101.200	0.0.052	10.0.0.204	11.050020 FR		00-
.000-0000-21	eWON Flexy 20x	10.2.101.76	255.255.0.0	10.0.254	9.0s0		00-
000-0000-21	eWON Flexy 20x	10.2.101.70	255.255.0.0	192.168.50.1	9.0s0		00-
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#### - Important -

Leave the checkbox "Include Support Files" UNCHECKED unless told otherwise by your support representative. eBuddy will attach files that can help the Support Team understand the issue occurring or where it comes from...

By highlighting the eWON in the first place, the Serial Number of the highlighted eWON will automatically be in the "S/N or IP Address" field.

If none were selected but the eWON can be reached directly on the same network as your PC, click the Browse button to select the eWON you want to backup and click OK, the IP address of the selected eWON is transferred in the field.

🔅 eBuddy - eWON	Maintenance Utility						23	
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🕽 Refresh  🗂	Open Browser 🛛 📭	Set IP 🔏 Backup/R Update Firmware Wize		are 💭 SD Card	83			
Serial Number	Device Type					eZ DHCP	MA 🔶	
LAN		eWON Identificat					_	
1000-0000-58	eWON 4005CD M	Select the eWC	Select the eWON (IP address) to be updated					
1000-0000-57	eWON 2005CD M						00- ≘	
0000-0000-86	eWON 2001				(1)		00-	
1000-0000-21	eWON Flexy 20x						00-	
1000-0000-22	eWON COSY 131	S/N or IP Add	dress:	Browse	2		00-	
1000-0000-21	eWON Flexy 20x	FTP Por	Select an eWON	-			00-	
0000-0000-74	eWON 2005					(3)	00-	
1000-0000-59	eWON 2005CD		Serial Number	Device Type	IP Address	ок	00-	
1000-0000-20	eWON Flexy 10x	Administr	0001-0000-00	eWON	0.0.100.75	Cancel	00-	
1000-0000-56	eWON 4005CD	Usernan	0638-0000-00	eWON 2005	192.168.120.152	Cancer	00-	
1000-0000-21	eWON Flexy 20x		0644-0000-00	eWON 2001	192.168.121.40		00-	
1000-0000-21	eWON Flexy 20x	Passwor	0708-0000-00	eWON 4101	10.0.120.49	Refresh	00-	
1000-0000-56	eWON 4005CD		0714-0000-00	eWON 4005 eWON 2001 MPI	10.0.100.228 10.0.100.216		00-	
0000-0000-75	eWON 4005		0744-0000-00	eWON 500 MPI	10.0.100.218		00-	
1000-0000-21	eWON Flexy 20x		0744-0000-00	eWON 4102	10.0.100.211		00-	
1000-0000-59	eWON 2005CD		0744-0000-00	eWON 2101	10.0.100.215		00-	
1000-0000-56	eWON 4005CD		0744-0000-00	eWON 4005	10.0.100.210		00-	
1000-0000-56	eWON 4005CD						00-	
1000-0000-58	eWON 4005CD M			Door I menter J			00-	

#### - Note -

If your eWON is on a remote site and you are using a Talk2M connection to create the backup, you have to make sure the VPN connection is established.

You can choose one of the two methods explained here above to retrieve the backup of an eWON that is located remotely. The IP Address is either the VPN or the LAN.



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Backup/Restore Wizard	
<b>eWON Identification</b> Select the eWON to b	e backed up/restored
IP Address:	192 . 168 . 120 . 135 Browse
Administrator Log Username: Password:	adm
	< Back Next > Cancel

Fill in the the user/password fields.

By default, those are adm / adm but it is highly recommended to change them!

Backup/Restore Wizard	X
Select the backup file	<b>ewon</b>
Where do you want to save the backup of Filename: D:\pbtquality.be\Customers\eWON\Back	
<	Back Next > Cancel

Click on the ... button to browse your PC and select the directory you want to store the backup in. You can edit the default backup name eWON.tar. Click Next.

eBuddy saves the backup in the chosen location. At the end of the process, a message states that the backup has successfully been downloaded. Click Finish.

Your backup is created. You can close eBuddy.



# Revision

### **Revision History**

Revision Level	Date	Description
1.0	11/05/2012	Creation of document
1.1	06/06/2016	Updated the images. Wizard mode no longer available.
1.2	19/07/2016	New GUI
1.3	05/04/2017	Modified: Chapter 1.2

#### Document build number: 22

#### Note concerning the warranty and the rights of ownership:

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