

# Knowledge Base KB-0172-00 / Rev. 1.0

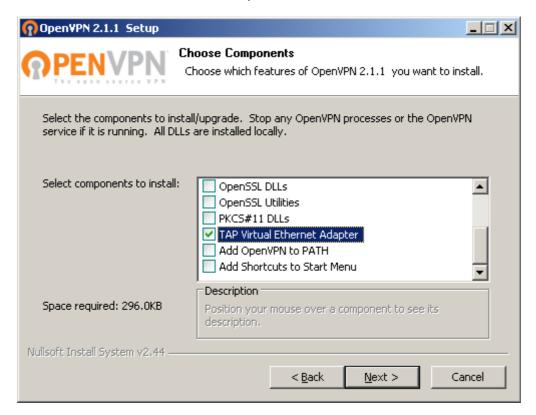
# Install manually the TAP adapter

On Windows 7 the eCatcher installation could fail to setup the TAP adapter needed for the VPN connection.

#### - Note -

This concerns only installation of the eCatcher version 2 (eCatcherFree legacy). The eCatcher version 3 is compatible with Windows7 and thus should not encouter this installation problem.

To manually install the TAP-WIN32 which is compatible with Windows 7, you can use the OpenVPN installer and select to install only the TAP-WIN32 driver.







### **Revision**

# **Revision History**

Revision Level	Date	Description
1.0	26/04/2011	Creation of document

### Document build number: 2

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