

Having issues after a JRE update for viewON2

After an upgrade of the Java Runtime Engine (JRE), it's possible that viewON2 will not start correctly.

It's due because, depending of the version, the new JAVA was installed in a different directory and then viewON2 cannot find its library.

To fix that:

- either you re-install viewON2
- either you copy the ViewOnExt.2.0.1.jar file (from the old Java directory) in the \lib\ext\ directory of the new Java installation

Usually, the file path is:

```
C:\Program Files\Java\jre6\lib\ext\ViewOnExt.2.0.1.jar
```

- Note -

Some users have also required a Windows Restart to solve the problem.



Revision

Revision History

Revision Level	Date	Description
1.0	12/09/2014	Creation of document

Document build number: 11

Note concerning the warranty and the rights of ownership:

The information contained in this document is subject to modification without notice. Check <http://wiki.ewon.biz> for the latest documents releases.

The vendor and the authors of this manual are not liable for the errors it may contain, nor for their eventual consequences.

No liability or warranty, explicit or implicit, is made concerning the quality, the accuracy and the correctness of the information contained in this document. In no case the manufacturer's responsibility could be called for direct, indirect, accidental or other damage occurring from any defect of the product or errors coming from this document.

The product names are mentioned in this manual for information purposes only. The trade marks and the product names or marks contained in this document are the property of their respective owners.

This document contains materials protected by the International Copyright Laws. All reproduction rights are reserved. No part of this handbook can be reproduced, transmitted or copied in any way without written consent from the manufacturer and/or the authors of this handbook.

eWON sa, Member of ACT'L Group