Having issues after a JRE update for viewON2

After an upgrade of the Java Runtime Engine (JRE), it's possible that viewON2 will not start correctly.

It's due because, depending of the version, the new JAVA was installed in a different directory and then viewON2 cannot find its library.

To fix that:

- either you re-install viewON2
- either you copy the ViewOnExt.2.0.1.jar file (from the old Java directory) in the \lib\ext\ directory of the new Java installation

Usually, the file path is:

```
C:\Program Files\Java\jre6\lib\ext\ViewOnExt.2.0.1.jar
```

- Note -

Some users have also required a Windows Restart to solve the problem.

Revision

Revision History

Revision Level	Date	Description
1.0	12/09/2014	Creation of document

Document build number: 11

Note concerning the warranty and the rights of ownership: