

Why is the alarm notification resent after a day?

By default eWON is configured to resend the notification if the alarm is still present after 1 day.

You can change this behavior by increasing the "Action retrig. interval" parameter under following menu 'System Setup/ General/ General/ Alarms':



Set the parameter for example to 31104000 to retrigger the notification only after one year (if alarm condition is still true)

- Note -

The alarm retrig feature can currently not be deactivated.

- Notes -

When the notification is resend, the "Alarm Time" information contained in the email or SMS will be the time stamp when the alarm was raised for the first time.

The alarm retrig feature can currently not be deactivated.

With default settings, the alarm will currently be resend only once. Inaccurately the alarm retrigger function in eWON uses the "Try action" field for the number of notification retrig. In future firmware version the alarm notification will be retriggered permanently if the alarm condition is still true.

Revision

Revision History

Revision Level	Date	Description
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